## Bajaj Allianz General Insurance Company Limited.

Regd. & Head Office: GE Plaza, Airport Road, Yerawada, Pune 411 006

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Toll free no:1800-209-5858 020-30305858



### **Relationship Beyond Insurance**

(To be filled in block letters)

#### CLAIM FORM FOR HEALTH INSURANCE POLICIES OTHER THAN TRAVEL AND PERSONAL ACCIDENT – PART A

#### TO BE FILLED IN BY THE INSURED The issue of this form is not to be taken as an admission of liability **DETAILS OF PRIMARY INSURED** b) Sl. No/Certificate No: a) Policy No: c) Company TPA ID No: d) Customer ID: e) Company Name: f) Employee No: q) Name: h) Address: Pin Code: City: State: Phone No: Email ID: **DETAILS OF INSURANCE HISTORY** a) Currently covered by any other Mediclaim / Health Insurance No b) date of commencement of first insurance without break c) If yes, company name: Policy No Sum Insured (Rs.): d) Have you been hospitalized in the last four years since inception of the contract? No Date: DDMMM Yes e) Previously covered by any other Mediclaim / Health Insurance: f) If yes, Company Name **DETAILS OF INSURED PERSON HOSPITALIZED** a) Name of the Patient: b) Health ID card no of the Patient: e) Date of Birth | D | D | M | M | Y | Y | c) Gender: Male | Female | d) Age: years months SECTION | Spouse | Child | f) Relationship of Primary insured: Self Father Mother Other (Please Specify) g) Occupation: Service | Self Employed Homemaker Student Retired Other (Please Specify) h) Address (if different from above) City: Pin Code: I) Phone No: J) Email ID: **DETAILS OF HOSPITALIZATION** a) Name of Hospital where Admitted: Twin sharing b) Room Category occupied: Day Care | Single occupancy c) Hospitalisation due to: Injury | Illness Maternity d) Date of Injury/Date Disease first detected/Date of Delivery: DDDMMMYYYYY e) Date of admission D D M M Y Y Y Y Y Time: H H M M g) Date of Discharge D D D M M Y Y Y Y Y Y Time: H H H M M I) Name of treating doctor Diagnosis i) If injury give cause: Self | inflicted | Road Traffic Accident | Substance Abuse /Alcohol Consumption i) If Medico legal: Yes No ii) Reported to police: Yes No iii) MLC report and Police FIR attached: Yes No i) System of Medicine

Date: | D | D | M | M | Y | Y | Y | Y |

Place:

SECTION H

Signature of the Insured

SECTION G

| DATA ELEMENT   | RM - PART A (To be filled in by the insured)  DESCRIPTION   | FORMAT   |
|--|---|--|
| a) Policy No.  | Enter the policy number   | As allotted by the insurance compa                                       |
| o) SI. No/ Certificate No.   | Enter the social insurance number or  | 73 unotice by the insurance compa  |
| ,, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,  | the certificate number of social health insurance scheme  | As allotted by the organization  |
| C) Company TPA ID No.  | Enter the TPA ID No   | License number a s allotted by IRDA                                      |
| g) Name  | Entar the full name of the policyholder   | and printed in TPA documents. Surname, First name, Middle name           |
| n) Address   | Enter the full name of the policyholder Enter the full postal address   | Include Street, City and Pin Code  |
| ,  | '   | include Street, City and Fin Code  |
| SECTION B - DETAILS OF INSURAN   |   |  |
| a) Currently covered by any other<br>Mediclaim / Health Insurance?   | Indicate whether currently covered by another Mediclaim / Health Insurance?   | Tick Yes or No   |
| b) Date of Commencement of first<br>Insurance without break  | Enter the date of commencement of first insurance   | Use dd-mm-yy format  |
| c) Company Name  | Enter the full name of the insurance company  | Name of the organization in full   |
| Policy No.   | Enter the policy number   | As allotted by the insurance compa                                       |
| Sum Insured  | Enter the total sum insured a sper the policy   | In rupees  |
| I) Have you been Hospitalized in the<br>last four years since inception<br>of the contract?  | Indicate whether hospitalized in the last four years  | Tick Yes or No   |
| Date   | Enter the date of hospitalization   | Use dd-mm-yy format  |
| Diagnosis  | Enter the date of hospitalization  Enter the diagnosis details  | Open Text  |
| e) Previously Covered by any other   | Indicate whether previously covered by another  | ·  |
| Mediclaim/ Health Insurance?   | Mediclaim / Health Insurance  | Tick Yes or No   |
| Company Name   | Enter the full name of the insurance company  | Name of the organization in full   |
| ECTION C - DETAILS OF INSURED  |   |  |
| ) Name of the Patient  | Enter the full name of the patient  | Surname, First name, Middle name   |
| c) Gender  | Indicate Gender of the patient  | Tick Male or Female  |
| d) Age   | Enter age of the patient  | Number of years and months   |
| e) Date of Birth   | Enter Date of Birth of patient  | Use dd-mm-yy format  |
| ) Relationship to primary Insured  | Indicate relationship of patient with policyholder  | Tick the right option. If others, pleaspecify.                           |
| g) Occupation  | Indicate occupation of patient  | Tick the right option. If others, please specify.                        |
| n) Address   | Enter the full postal address   | Include Street, City and Pin Code  |
| ) Phone No   | Enter the phone number of patient   | Include STD code with telephon numb                                      |
| E-mail ID  | Enter e-mail address of patient   | Complete e-mail address  |
| SECTION D - DETAILS OF HOSPITAI  | LIZATION  |  |
| a) Name of Hospital where admitted   | Enter the name of hospital  | Name of hospital in full   |
| ) Room category occupied   | Indicate the room category occupied   | Tick the right option  |
| c) Hospitalization due to  | Indicate reason of hospitalization  | Tick the right option  |
| d) Date of Injury/Date Disease first detected/ Date of Delivery  | Enter the relevant date   | Use dd-mm-yy format  |
| e) Date of admission   | Enter date of admission   | Use dd-mm-yy format  |
| ) Time   | Enter time of admission   | Use hh:mm format   |
| j) Date of discharge   | Enter date of discharge   | Use dd-mm-yy format  |
| i) Time  | Enter time of discharge   | Use hh:mm format   |
| ) If Injury give cause   | indicate cause of injury  | Tick the right option  |
| If Medico legal  | indicate whether injury is medico legal   | Tick Yes or No   |
| Reported to Police   | indicate whether police report was filed  | Tick Yes or No   |
| MLC Report & Police FIR attached   | indicate whether MLC report and Police FIR attached   | Tick Yes or No   |
| ) System of Medicine   | Enter the system of medicine followed in<br>treating the patient  | Open Text  |
| ECTION E - DETAILS OF CLAIM  |   |  |
| ) Details of Treatment Expenses  | Enter the amount claimed a streatment expenses  | In rupees (Do not enter paise value                                      |
| ) Claim for Domiciliary Hospitalization  | Indicate whether claim is for domiciliary hospitalization   | Tick Yes or No   |
| I  |   | In rupees (Do not enter paise valu                                       |
| cash benefit claimed   | Enter the amount claimed as lump sum/ cash benefit  |  |
| cash benefit claimed<br>) Claim Documents Submitted -Check List  | Indicate which supporting documents are submitted   | Tick the right option  |
| cash benefit claimed<br>) Claim Documents Submitted -Check List  | Indicate which supporting documents are submitted   |  |
| cash benefit claimed<br>) Claim Documents Submitted -Check List<br>ndicate which bills are enclosed with the amounts   | Indicate which supporting documents are submitted sin rupees  |  |
| cash benefit claimed  I) Claim Documents Submitted - Check List and icate which bills are enclosed with the amounts SECTION G - DETAILS OF PRIMARY   | Indicate which supporting documents are submitted sin rupees  | Tick the right option  |
| cash benefit claimed  I) Claim Documents Submitted -Check List Indicate which bills are enclosed with the amounts  SECTION G - DETAILS OF PRIMARY  D) Account Number   | Indicate which supporting documents are submitted sin rupees  / INSURED'S BANK ACCOUNT  Enter the bank account number   |  |
| cash benefit claimed  d) Claim Documents Submitted - Check List ndicate which bills are enclosed with the amounts  SECTION G - DETAILS OF PRIMARY  D) Account Number  E) Bank Name and Branch  | Indicate which supporting documents are submitted sin rupees  / INSURED'S BANK ACCOUNT  | Tick the right option  As allotted by the bank                           |
| c) Details of Lump sum/ cash benefit claimed d) Claim Documents Submitted -Check List indicate which bills are enclosed with the amounts SECTION G - DETAILS OF PRIMARY D) Account Number c) Bank Name and Branch ) Cheque/ DD payable details | Indicate which supporting documents are submitted sin rupees  INSURED'S BANK ACCOUNT  Enter the bank account number Enter the bank name along with the branch   | Tick the right option  As allotted by the bank  Name of the Bank in full |
| cash benefit claimed  d) Claim Documents Submitted - Check List ndicate which bills are enclosed with the amounts  SECTION G - DETAILS OF PRIMARY  D) Account Number  E) Bank Name and Branch  | Indicate which supporting documents are submitted sin rupees  INSURED'S BANK ACCOUNT  Enter the bank account number Enter the bank name along with the branch Enter the name of the beneficiary the cheque/ | As allotted by the bank Name of the Bank in full Name of the individual/ |

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Signature and Seal of the Hospital Authority

### **Relationship Beyond Insurance**

(To be filled in block letters)

### **CLAIM FORM- PART B**

### TO BE FILLED IN BY THE HOSPITAL

The issue of this form is not to be taken as admission of liability

| Please include the original preauth  | orization request form in lieu of PART-A (To be filled in block letters)                                 |  |  |
|--|--|--|--|
| DETAILS OF HOSPITAL  |  |  |  |
| a) Name of the hospital :  |  |  |  |
| b) Hospital ID:c) Type of ho   | ospital : Network Non-Network (If non-network fill section E)  |  |  |
| d) Name of treating doctor:  |  |  |  |
| e) Qualification:f) Registration No with State Co  | odeg) Phone No:  |  |  |
| DETAILS OF THE PATIENT ADMITTED  |  |  |  |
| a) Name of the patient :   |  |  |  |
| ) IP registration Number :c) Gender: Male Female d) Age : Years Months: e) Date of birth: _D D M M Y Y                                     |  |  |  |
| f) Date of admission: DDMMYY g) Time: HHMM   | h) Date of discharge : DDMMYYJ i) Time: HHMM   |  |  |
| j) Type of Admission : Emergency $\hfill \square$ Planned $\hfill \square$ Day Care $\hfill \square$ Maternity $\hfill \square$            | k) If Maternity i) Date of delivery DDDMMMYY ii)Gravida Status:  |  |  |
| I) Status at time of discharge: Discharge to home Discharge to another ho  | ospital Deceased: m) Total claimed Amount:   |  |  |
| DETAILS OF AILMENT DIAGNOSED (PRIMARY)   |  |  |  |
| a) ICD 10 Codes Description  | b) ICD 10 PCS Description  |  |  |
| i) Primary Diagnosis:  | i) Procedure 1:  |  |  |
| ii) Additional Diagnosis:  | ii) Procedure 2:   |  |  |
| iii) Co-morbidities:   | iii) Procedure 3:  |  |  |
| iv) Co-morbidities:  | iv) Details of Procedure:  |  |  |
| d) Pre-Authorization Obtained: Yes No e) Pre-Aut   | :<br>:horization Number:   |  |  |
| f) If authorization by network hospital no obtained, give reason:  |  |  |  |
|  | d: Road Traffic Accident: Substance abuse/ alcohol consumption:  |  |  |
|  | establish this: Yes No (If Yes attach reports) iii)Medico Legal: Yes No                                  |  |  |
|  | ported to police give reason:  |  |  |
| CLAIM DOCUMENTS -CHECK LIST  |  |  |  |
|  | Indestion reports  |  |  |
| _ Claim form duly signed       _ Ingestion reports         _ Original Pre-Authorization request       _ CT/MR/USG/HPE investigation report |  |  |  |
| Copy of Pre-Authorization letter Doctor's reference slip for investigation   |  |  |  |
| Copy of photo ID card of patient verified by hospital  |  |  |  |
| Hospital discharge summary  Pharmacy bills  Nu Croppet 9 Police FIP  |  |  |  |
| Operation theatre notes Hospital main bill   | MLC report & Police FIR Original death summary from hospital where applicable                            |  |  |
| Hospital break up bill   | Any other, please specify  |  |  |
| ADDITIONAL DETAILS IN CASE OF NON NETWORK HOSPITAL (ONLY FILL IN   | CASE OF NON NETWORK HOSPITAL)  |  |  |
| a) Address of hospital   |  |  |  |
| City:State:Pin Code:Phone d) Hospital PAN:e) Number of Inpatient beds:iii) Others:   | No:c) Registration no with State Code:Facilities available in hospital: i) OT: Yes No ii) ICU: Yes No No |  |  |
| DECLARATION BY THE HOSPITAL: (PLEASE READ VERY CAREFULLY)  |  |  |  |
| We hereby declare that the information furnished in the Claim Form is true and   | correct to the best of our knowledge and belief. If we have made any false and untrue                    |  |  |
| statement, suppression or concealment of any material fact, our right to claim und   | er this claim shall be forfeited.  |  |  |
| Date :   D   D   M   M   Y   Y   |  |  |  |
| Place ·  |  |  |  |

| DATA ELEMENT                       | DESCRIPTION   | FORMAT                                      |
|------------------------------------|---|---|
|                                    | SECTION A - DETAILS OF HOSPITAL                     |   |
| a) Name of Hospital                | Enter the name of hospital                          | Name of hospital in full                    |
| b) Hospital ID                     | Enter ID number of the hospital                     | As allocated by TPA                         |
| c) Type of Hospital                | Indicate whether in network or non network hospital | Tick the right option                       |
| d) Name of Treating doctor         | Enter the name of treating doctor                   | Name of doctor in full                      |
| e) Qualification                   | Enter the qualification of treating doctor          | abbreviations of educational qualifications |
| f) Registration No with state code | Enter the registration no of treating doctor        | As allocated by the medical                 |
|                                    | along with state code                               | council of India                            |
| g) Phone No                        | Enter the phone no of doctor                        | Include STD code with telephone number      |
|                                    | SECTION B - DETAILS OF THE PATIENT ADMITTED         | )   |
| a) Name of the patient             | Enter the name of hospital                          | Name of hospital in full                    |
| b) IP Registration number          | Enter the insurance provide registration number     | As allocated by the insurance provide       |
| c) Gender                          | Indicate Gender of the patient                      | Tick Male or Female                         |
| d) Age                             | Enter age of the patient                            | Number of years and months                  |
| e) Date of Birth                   | Enter date of admission                             | Use dd-mm-yy format                         |
| f) Date of Admission               | Enter date of admission                             | Use dd-mm-yy format                         |
| g) Time                            | Enter date of admission                             | Use hh:mm format                            |
| h) Date of Discharge               | Enter date of discharge                             | Use dd-mm-yy format                         |
| i) Time                            | Enter time of discharge                             | Use hh:mm format                            |
| j) Type of Admission               | Indicate type of admission of patient               | Tick the right option                       |
| k) If Maternity                    |   |   |
| Date of Delivery                   | Enter Date of Delivery if maternity                 | Use dd-mm-yy format                         |
| Gravida Status                     | Enter Gravida status if maternity                   | Use standard format                         |
| Status at time of discharge        | Indicate status of patient at time of discharge     | Tick the right option                       |
| m)Total claimed amount             | Indicate the total claimed amount                   | In rupees (Do not enter paise values)       |

|   | SECTION C - DETAILS OF AILMENT DIAGNOSED (PRIMARY)                |                                   |
|---|---|-----------------------------------|
| a) ICD 10 Code                          |   |                                   |
| Primary Diagnosis                       | Enter the ICD 10 Code and description of the primary diagnosis    | Standard Format and Open text     |
| Additional Diagnosis                    | Enter the ICD 10 Code and description of the additional diagnosis | Standard Format and Open text     |
| Co-morbidities                          | Enter the ICD 10 Code and description of the co-morbidities       | Standard Format and Open text     |
| b) ICD 10 PCS                           |   |                                   |
| Procedure 1                             | Enter the ICD 10 PCS and description of the first procedure       | Standard Format and Open text     |
| Procedure 2                             | Enter the ICD 10 PCS and description of the second procedure      | Standard Format and Open tex      |
| Procedure 3                             | Enter the ICD 10 PCS and description of the third procedure       | Standard Format and Open text     |
| Details of Procedure                    | Enter the details of the procedure                                | Open text                         |
| c) Pre-authorization obtained           | Indicate whether pre-authorization obtained                       | Tick Yes or No                    |
| d) Pre-authorization Number             | Enter pre-authorization number                                    | As allotted by TPA                |
| e) If authorization by network          | Enter reason for not obtaining pre-authorization number           | Open text                         |
| hospital not obtained, give reason      |   | ·                                 |
| f) Hospitalization due to injury        | Indicate if hospitalization is due to injury                      | Tick Yes or No                    |
| Cause                                   | Indicate cause of injury  | Tick the right option             |
| If injury due to substance abuse/       | Indicate whether test conducted                                   | Tick Yes or No                    |
| alcohol consumption, test               |   |                                   |
| conducted to establish this             |   |                                   |
| Medico Legal                            | Indicate whether injury is medico legal                           | Tick Yes or No                    |
| Reported To Police                      | Indicate whether police report was filed                          | Tick Yes or No                    |
| FIR No.                                 | Enter first information report number                             | As issued by police authorities   |
| If not reported to police, give reason  | Enter reason for not reporting to police                          | Open Text                         |
| 1 1 3                                   | SECTION D - CLAIM DOCUMENTS SUBMITTED-CHECK LIST                  |                                   |
| Indicate which supporting documents a   | are submitted   |                                   |
|   | SECTION E - DETAILS IN CASE OF NON NETWORK HOSPITAL               |                                   |
| a) Address                              | Enter the full postal address                                     | Include Street, City and Pin Code |
| b) Phone No.                            | Enter the phone number of hospital                                | Include STD code with telephone   |
| •                                       |   | number                            |
| c) Registration No. with State Code     | Enter the registration number of the doctor along with            | As allocated by the Medical       |
| ., ., .,                                | the state code  | Council of India                  |
| d) Hospital PAN                         | Enter the permanent account number                                | As allotted by the Income Tax     |
| u) 1.00p.ta. 17.11                      |   | department                        |
| e) Number of Inpatient beds             | Enter the number of inpatient beds                                | Digits                            |
| f) Facilities available in the hospital | Indicate facilities available in the hospital                     | Tick the right option. If others, |
| ., racinges available in the nospital   |   | please specify                    |
|   | SECTION F - DECLARATION BY THE HOSPITAL                           | L\( \)                            |
| Dood dealerstien annéalle an Laurie     |   |                                   |
| keau deciaration carefully and mention  | date (in dd:mm:yy format), place (open text) and sign and stamp   |                                   |